

SUBJECT: CNP-M-A052615-01 CNP Experiencing AMS issue and delays in completing orders

NOTICE DATE: May 26, 2015

NOTICE TYPE: Informative

SHORT DESCRIPTION: CenterPoint Energy is experiencing an issue with processing orders via our AMS. Also, orders that require field crews may be delayed due to high water or street flooding.

INTENDED AUDIENCE: All Market Participants

DAY AFFECTED: Tuesday, May 26, 2015

LONG DESCRIPTION: CenterPoint Energy is experiencing an AMS issue. This issue is causing delays with about 5% of orders. Also, orders that require field crews may be delayed due to high water or street flooding. These conditions are affecting the ability of field service personnel to safely drive to execute manual field orders. This is affecting CenterPoint Energy's entire service area.

ADDITIONAL INFORMATION: CenterPoint Energy will provide additional follow up Market Notices as needed.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC